

REC SOLAR PROFESSIONAL CERTIFICADO 2015-2016

Orbe Telecomunicaciones S.L.



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REC Solar

“REC Solar Professional” Installer Program

Terms and Conditions

The REC Solar Professional Installer Program (the “Program”) provides benefits for participating installers (“Professionals”) who satisfy the Program requirements and have been certified by REC as set out below. The Terms and Conditions are subject to change from time to time at REC’s sole discretion. The current Terms and Conditions for REC Solar Professionals will be posted on the REC installer portal.

Benefits for Professionals

1) Warranty extension of 24 months

The Professional will be able to provide their customers with a 24-months extension to REC Solar Pte. Ltd’s Product Warranty as set out in the Limited Warranty Certificate, i.e. an extension from 10 to 12 years, provided the following requirements are met:

- a) The installer has been granted “Professional Status” (as defined in Annex 1) by REC and this status is still in effect at the time of installation
- b) The Installation (as defined in Annex 3) is correctly registered in the REC module registration database within 12 weeks after the Installation is completed (including name of owner, address of installation, date of installation, module serial numbers and copy of the consent form signed by owner¹)
- c) The installation is less than 500kW and roof-top mounted
- d) The modules were purchased from an REC Platinum or Gold Partner
- e) The modules were sold directly to an end customer

Following registration, the REC Installer Portal will contain the relevant information regarding the Installation. The Professionals and owner will receive a 24-months warranty extension document containing the installation information and the module serial numbers registered as part of the installation. The 24-months warranty extension is only granted to owners of the Installations.

2) Standard service fees

Provided the following requirements are met, REC will pay Professionals a fixed service fee (as set out in Annex 4) to reimburse their cost of demounting and re-installing defect modules under warranty (“repair/exchange work”). REC reserves the right to change this service fee at any time for the future and at its sole discretion.

- All requirements according to clause 1 a) to 1 e) are fulfilled
- The warranty claim has been accepted by REC
- The professional has successfully made the repair/exchange work and sent an invoice with including pictures of the repair (and additional information as serial numbers of the modules, claim reference number etc. if required by REC).

The service fee will be paid to Professionals within the end of the month, the month after the claim and the invoice were accepted by REC.

¹ See Annex 5

3) Access to various services or offers provided by REC from time to time through the REC Installer Portal such as:

- Product and technical information
- Module registration and flash data
- REC Marketing and print shop

The Professional guarantees to REC that it will keep its access data to the Installer Portal (user name and password) strictly confidential and will not disclose it to anyone outside its organization without the prior written consent of REC.

How to become/stay a "Professional"?

All Professionals need to renew their certification through REC (as defined in Annex 2), every two years. The qualification requirements, which are at REC's discretion and may be changed by REC for any reason, are as follows:


- Professionals must be able to demonstrate technical expertise (national accreditation if existing)
- Minimum two years or otherwise proven experience in successfully installing solar systems
- Successful completion of REC's training and certification program
- Track record of achieving agreed sales targets with REC modules in the previous year (where applicable)

On, or before, each 2 year anniversary of a REC Solar Professional's certification, REC will review the Professional's track record and performance during the preceding 24 months and, if the above stated requirements are met, invite the Professional to re-certify. REC reserves the right to withdraw certifications and exclude installers from the Program at any time at its sole discretion.

Date: 2-Septiembre-2015

Installer company name: ORBE TELECOMUNICACIONES, S.L.

Installer legal representative
(name and function) Miguel Ángel Felipe Miranda (ORBEGY ENERGIA, S.L.)

Signature: 

Annex 1: Definition of “professional status”

An installer has “Professional Status” when:

Starting from the date they sign the present REC Professional Terms & Conditions, attending the REC Professional training session and successfully passing the related test. If these requirements are not or not timely fulfilled, the Professional Status shall be automatically null and void.

Annex 2: Certification renewal

Two years after the first certification session, the Professional has to “update” and prolong the certification following the rules below:

- Attend REC update training event
- Send to REC the list of installations realized throughout the previous 24 months, with REC panels

If these “update” requirements are not or not timely fulfilled, the professional’s status shall automatically terminate.

Annex 3: Definition of “installation”

An “Installation” shall be defined as

- REC solar modules
- Installed on a roof
- Installed at the same time, the same address and owned by the same owner

REC reserves the right to audit at its own cost the compliance of an installation with the above criteria.

Annex 4: Service Fees

The payment of Service Fees requires that a warranty claim is accepted by REC. The Service Fee is currently **EUR 400.00 net** for the repair/exchange of up to ten (10) solar modules and it is **EUR 800.00 net** for the repair/exchange of more than ten (10) solar modules. The service fee is limited to claims, which are received within **5 years** after purchase of the solar modules by the end customer.

REC reserves the right to change the Service Fee at its sole discretion at any time for future repairs/exchanges.

A handwritten signature in blue ink, consisting of several fluid, overlapping strokes.